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CHAPTER 1

Mozilla Firefox

This book shows you how to optimize Mozilla Firefox and Microsoft Windows 10 for OneSite.

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Firefox Settings

The following instructions show you how to optimize Firefox for OneSite.

Supported Operating Systems

Firefox is supported on the Microsoft Windows 10 operating system.

Enabling Pop-ups

OneSite requires the use of pop-ups. You can choose to disable pop-up blocking completely OR configure Firefox to only allow approved sites, such as RealPage, to use pop-ups.

To configure your pop-up blocker settings:

1. Click the ☰ Open menu button and then select Options in the drop-down list.

Alternatively, enter “about:preferences” in the address bar and then press the Enter key.
2. Click **Privacy and security** in the left sidebar and then scroll to the *Permissions* section.

3. Select the **Block pop-up windows** check box and then click **Exceptions**.
4. Enter “https://onesite.realpage.com/” in the **Address of website** field and then click **Allow**.

The “https://onesite.realpage.com/” URL shows in the exceptions list.

5. Enter “https://www.realpagelearning.com/” in the **Address of website** box and then click **Allow**.

6. Click **Save changes**.
Windows 10 Settings

The following instructions show you how to change your display settings and disable third party pop-up blockers.

Display Settings

To optimize your display settings for OneSite:

1. Click in the search box on the taskbar, enter “settings,” and then select Settings.

2. On the Settings box, click System.
3. On the Display page, scroll down to the Scale and layout section.

4. Confirm that the Change the size of text, apps, and other items field is set to “100%.” If this option is not set to “100%,” click this drop-down list and then select “100%.”

5. Click the Resolution drop-down list and then select a resolution of “1024 x 768” pixels or greater.
6. Click **Keep changes** on the confirmation box.

7. Close the **Settings** box.

**Third Party Pop-up Blockers**

OneSite takes advantage of the pop-up functionality allowed by Internet Explorer. Due to spyware and viruses that use pop-ups to infect computers, there is a lot of pop-up blocking software used on personal computers. Anti-virus software, anti-spyware, and toolbar programs are the most common software to contain pop-up blockers.

Although RealPage encourages security, OneSite requires the use of pop-ups. If you use a pop-up blocking program on your computer, please contact the program’s vendor for instructions on how to configure their pop-up blocker to allow *.realpage.com to have pop-ups.

To uninstall a pop-up blocking program that you do not want to use on your personal computer:

1. Click in the search box on the taskbar, enter "control panel," and then select **Control panel**.
2. In the *Programs* section, click **Uninstall a program**.

![Uninstall a program](image)

3. Select the program that you want to uninstall and then click **Uninstall**.

![Uninstall or change a program](image)

4. Follow the on-screen prompts until the program is removed.

5. Close the **Uninstall or change a program** box.