

Mozilla Firefox® and Microsoft® Windows® 10
Personal Computer Checklist
New OneSite User

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CHAPTER 1

Mozilla Firefox

This book shows you how to optimize Mozilla Firefox and Microsoft Windows 10 for OneSite.

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Firefox Settings

The following instructions show you how to optimize Firefox for OneSite.

Supported Operating Systems

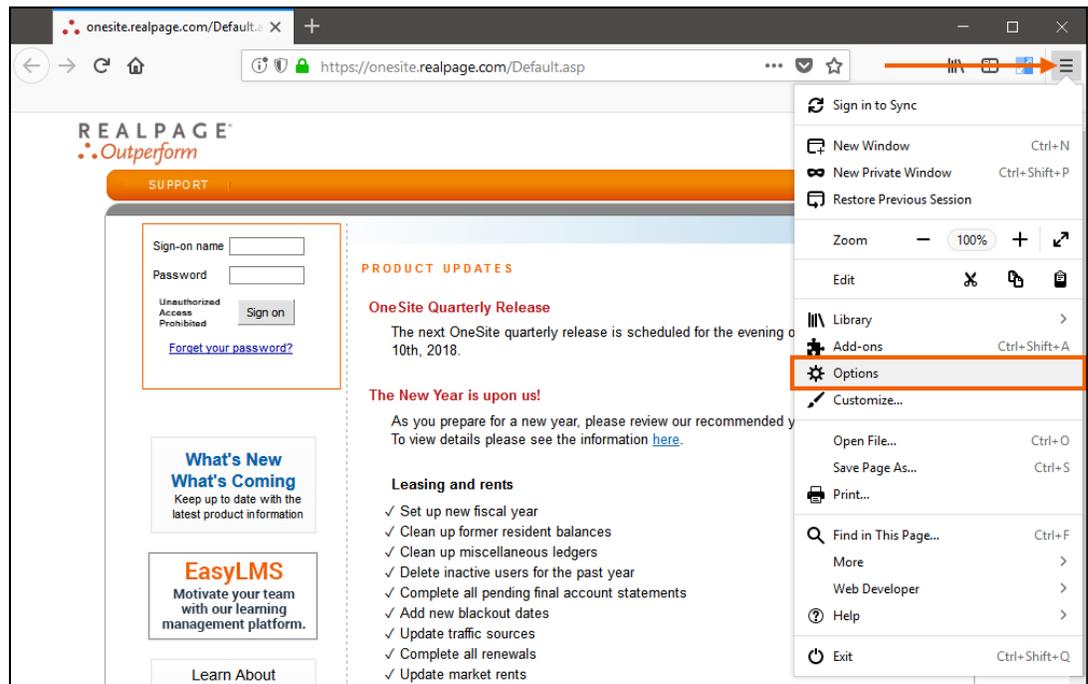
Firefox is supported on the Microsoft Windows 10 operating system.

Enabling Pop-ups

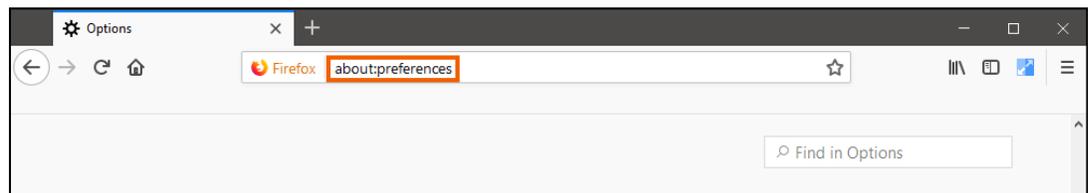
OneSite requires the use of pop-ups. You can choose to disable pop-up blocking completely OR configure Firefox to only allow approved sites, such as RealPage, to use pop-ups.

To configure your pop-up blocker settings:

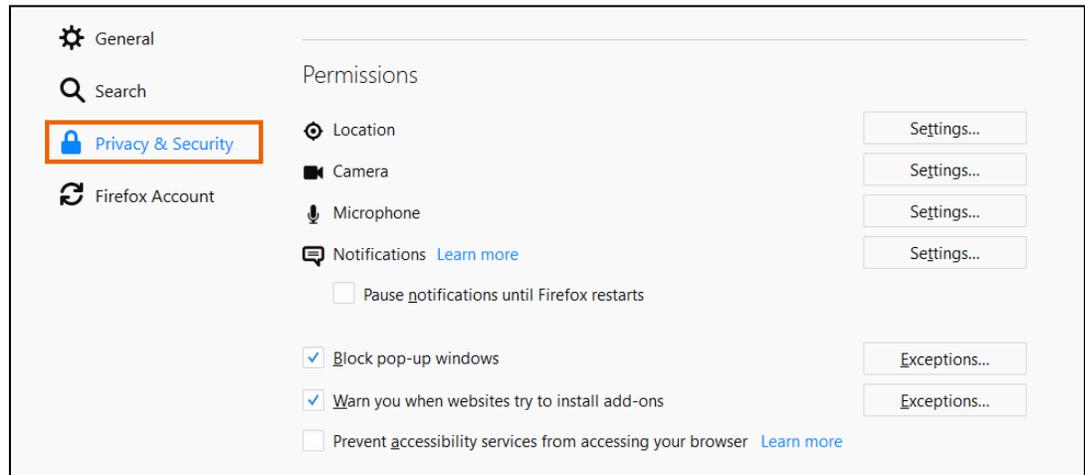
1. Click the  **Open menu** button and then select **Options** in the drop-down list.



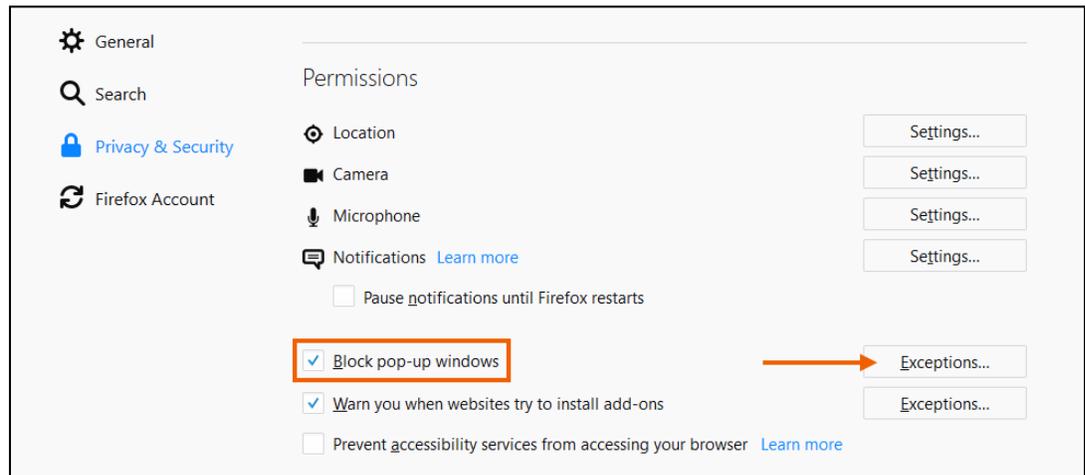
Alternatively, enter "about:preferences" in the address bar and then press the **Enter** key.



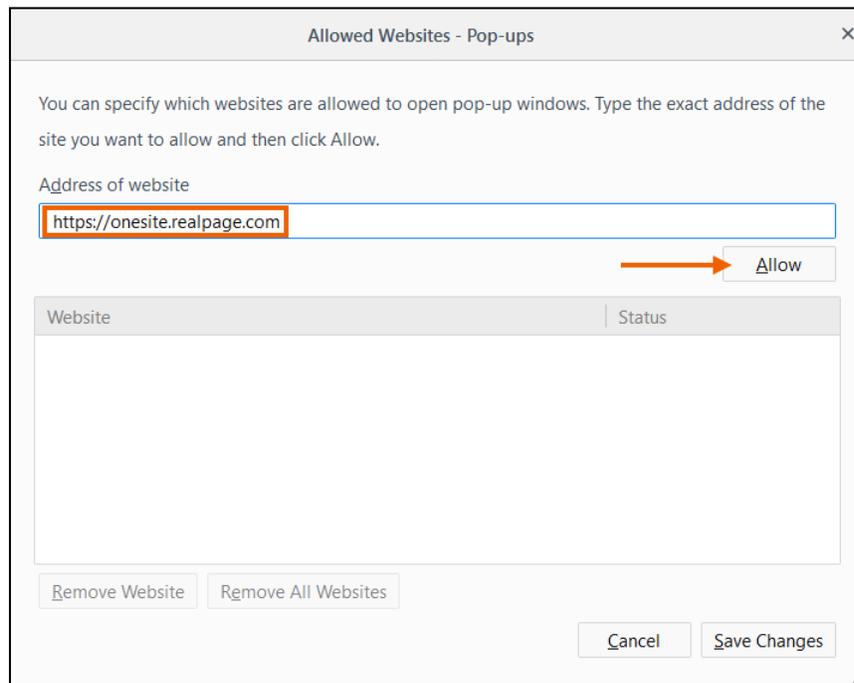
- Click **Privacy and security** in the left sidebar and then scroll to the *Permissions* section.



- Select the **Block pop-up windows** check box and then click **Exceptions**.



4. Enter "https://onsite.realpage.com/" in the **Address of website** field and then click **Allow**.



The "https://onsite.realpage.com/" URL shows in the exceptions list.

5. Enter "https://www.realpagelearning.com/" in the **Address of website** box and then click **Allow**.
6. Click **Save changes**.

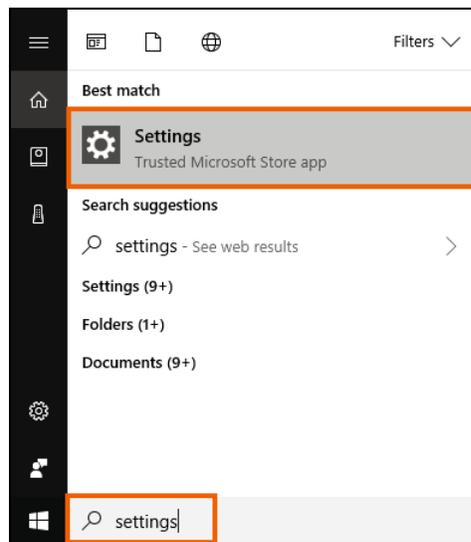
Windows 10 Settings

The following instructions show you how to change your display settings and disable third party pop-up blockers.

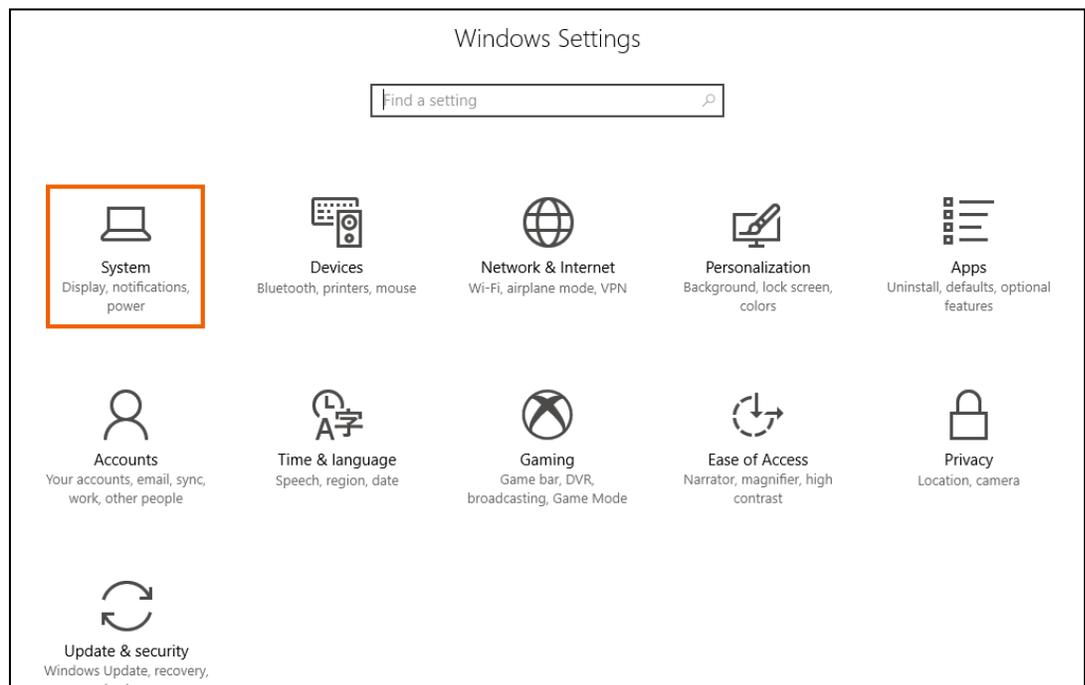
Display Settings

To optimize your display settings for OneSite:

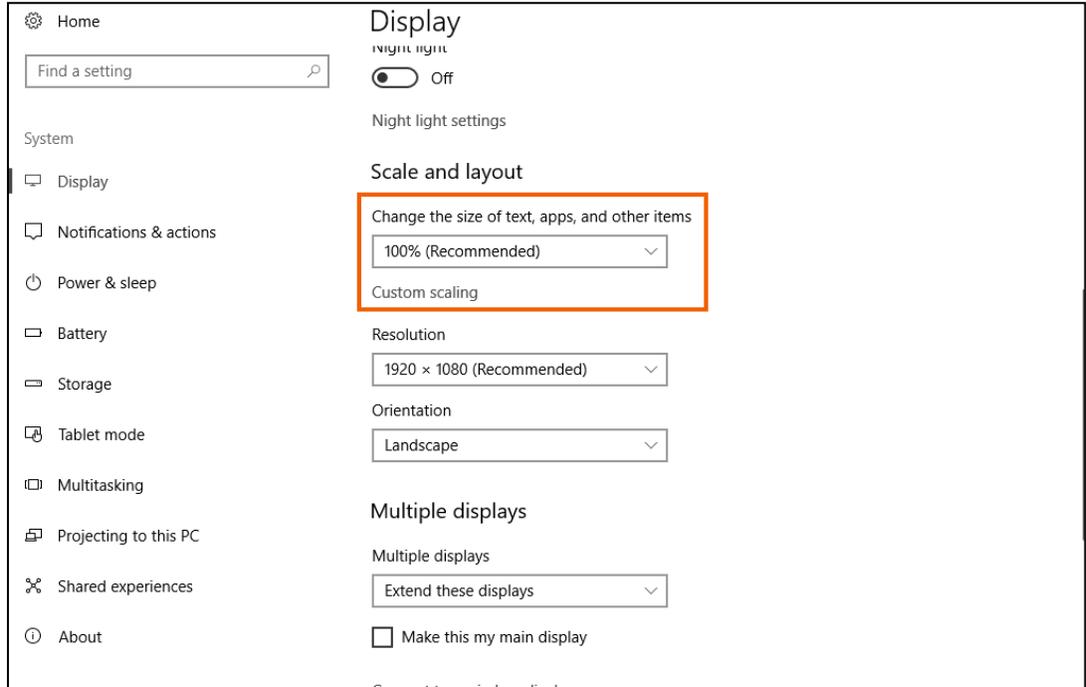
1. Click in the search box on the taskbar, enter "settings," and then select **Settings**.



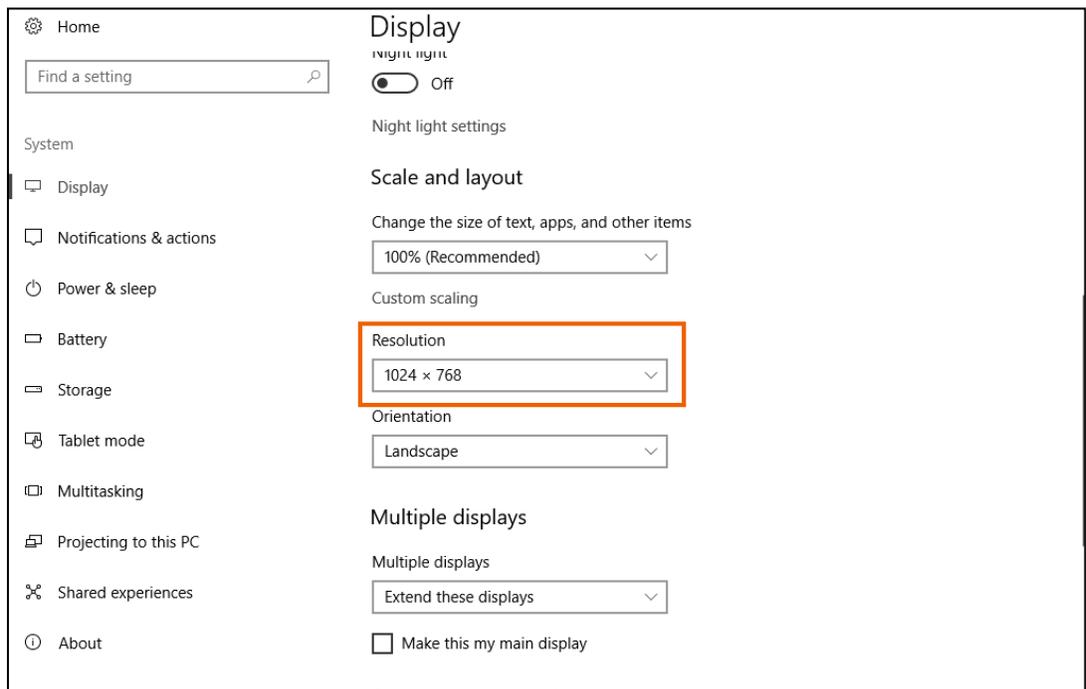
2. On the **Settings** box, click **System**.



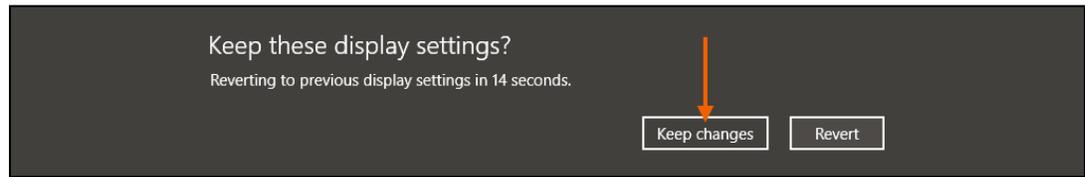
3. On the **Display** page, scroll down to the *Scale and layout* section.
4. Confirm that the **Change the size of text, apps, and other items** field is set to "100%." If this option is not set to "100%," click this drop-down list and then select "100%."



5. Click the **Resolution** drop-down list and then select a resolution of "1024 x 768" pixels or greater.



6. Click **Keep changes** on the confirmation box.



7. Close the **Settings** box.

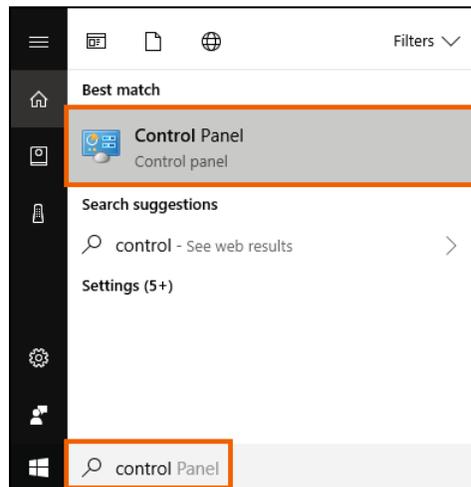
Third Party Pop-up Blockers

OneSite takes advantage of the pop-up functionality allowed by Internet Explorer. Due to spyware and viruses that use pop-ups to infect computers, there is a lot of pop-up blocking software used on personal computers. Anti-virus software, anti-spyware, and toolbar programs are the most common software to contain pop-up blockers.

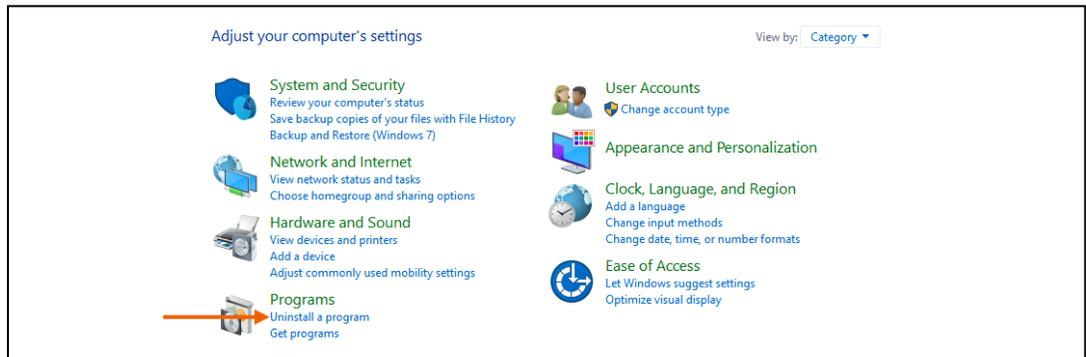
Although RealPage encourages security, OneSite requires the use of pop-ups. If you use a pop-up blocking program on your computer, please contact the program's vendor for instructions on how to configure their pop-up blocker to allow *.realpage.com to have pop-ups.

To uninstall a pop-up blocking program that you do not want to use on your personal computer:

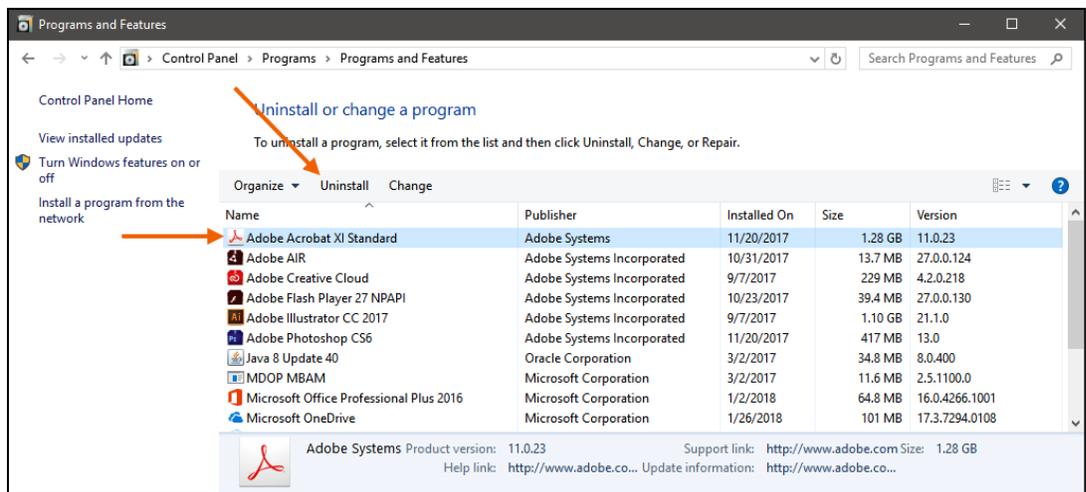
1. Click in the search box on the taskbar, enter "control panel," and then select **Control panel**.



- In the *Programs* section, click **Uninstall a program**.



- Select the program that you want to uninstall and then click **Uninstall**.



- Follow the on-screen prompts until the program is removed.
- Close the **Uninstall or change a program** box.