Google Chrome™ and Microsoft® Windows® 10
Personal Computer Checklist
New OneSite User
IMPORTANT NOTICE:

YOUR USE OF THESE MATERIALS IS GOVERNED BY THE PROVISIONS OF YOUR AGREEMENT WITH REALPAGE, INC. OR ITS SUBSIDIARY (THE “AGREEMENT”), INCLUDING APPLICABLE CONFIDENTIALITY RESTRICTIONS. THESE MATERIALS ARE SOLELY FOR YOUR USE AND NOT THE USE OF ANY THIRD PARTY.

Notification

All documentation, source programs, object programs, procedures, and any other material supplied in connection therewith (“Materials”) remain the exclusive property of RealPage, Inc., an affiliate of RealPage, Inc., or, in certain cases, its licensees. This document and the Materials are confidential and proprietary information of RealPage, Inc., its affiliates, or, in certain cases, its licensees. The Materials may not be copied, distributed, or otherwise disclosed, and may not be used in any way unless expressly authorized by RealPage. Any copying, distribution, or use of such Materials not specifically authorized by the Agreement shall be deemed a violation of the Agreement. Such a violation will terminate the licensee’s right to use such Material. This notification constitutes part of the documentation and accordingly may not be removed therefrom.

© 2020 RealPage, Inc. All rights reserved.
Printed in the United States of America
All other brands and product names are trademarks or registered trademarks of their respective owners.
# Contents

**Google Chrome**

- Google Chrome Settings ................................................................. 2  
  - Supported Operating Systems ................................................... 2  
  - Opening the Settings Page ......................................................... 2  
  - Configuring Content Settings ................................................... 3  
  - Deleting the Cache ................................................................. 6  
  - Deleting Cookies Only ............................................................ 7  
  - Updating Chrome ................................................................. 8  
  - Chrome and Group Policies on Windows .................................. 9  
- Windows 10 Settings ................................................................. 10  
  - Display Settings ................................................................. 10  
  - Third Party Pop-up Blockers ................................................... 12
CHAPTER 1

Google Chrome

This book shows you how to optimize Google Chrome and Microsoft Windows 10 for OneSite.

In This Chapter

Google Chrome Settings.......................................................................................................................... 2
Windows 10 Settings.............................................................................................................................10
Google Chrome Settings

The following instructions show you how to optimize Google Chrome for OneSite.

Supported Operating Systems

Google Chrome is supported on Microsoft Windows 10 and macOS® operating systems.

Opening the Settings Page

To open Google Chrome settings, open Google Chrome, click the Customize and control Google Chrome button, and then select Settings in the drop-down list.

Alternatively, enter “chrome://settings/” in the address bar and then press the Enter key.
On macOS, select Chrome and then Preferences or press the (⌘) Command key and the (,) Comma key.

**Configuring Content Settings**

To configure your browser settings:

1. On the Settings page, click Privacy and Security to the left of the page.
2. In the *Privacy and security* section, click **Site settings**.
3. Click **Cookies and site data**, disable the **Clear cookies and site data when you quit Chrome** and **Block third-party cookie** options, and then click the **Return** button in the upper left corner.

![Cookies and site data](image1)

4. Click **Javascript**, enable the **Allowed (recommended)** option, and then click the **Return** button in the upper left corner.

![JavaScript](image2)

5. Click **Popups and redirects**, disable the **Blocked (recommended)/Allowed** option, in the **Allow** section click **Add**, on the **Add a site box** enter “[*].realpage.com,” and then click **Add**.

![Popups](image3)

6. Click the **Return** button in the upper left corner.
7. Click PDF documents, enable the Download PDF files instead of automatically opening them in Chrome option, and then click the Return button in the upper left corner.

8. On the Site settings page, click the Return button in the upper left corner.

Deleting the Cache

To delete cache from Google Chrome:

1. On the Settings page, in the Privacy and security section, click Clear browsing data.

2. On the Clear browsing data box, click the Advanced tab.
3. Set the **Time Range** drop-down list to “All time.”

4. Clear the check box of every option except **Cached images and files**.

![Clear browsing data](image)

5. Click **Clear data**.

   The **Clear browsing data** box automatically closes when the cache is cleared.

**Deleting Cookies Only**

To delete cookies from Google Chrome:

1. On the **Settings** page, in the **Privacy and security** section, click **Clear browsing data**.

![Privacy and security](image)

2. On the **Clear browsing data** box, click the **Advanced** tab.

3. Set the **Time Range** drop-down list to “All time.”
4. Clear the check box of every option except **Cookies and other site data**.

   ![Clear browsing data](image)

5. Click **Clear data**.

   The **Clear browsing data** box automatically closes when the cookies are cleared.

**Updating Chrome**

To open Google Chrome settings:

1. Click the ![Customize and control Google Chrome](image) button, hover your mouse over **Help**, and then select **About Google Chrome**.
If you have any pending updates, Google Chrome automatically initiates them.

2. To relaunch Google Chrome after updating the browser, click **Relaunch**.

The page shows that Google Chrome is up to date.

**Chrome and Group Policies on Windows**

Google Chrome is started in a profile that is created on-demand and therefore has many of Google Chrome’s default settings (those we cannot manipulate programmatically at startup).

To override many of the settings for new Google Chrome profiles, the Windows Group Policy editor may be used. Google Chrome looks here to override many default behaviors. You can look at the list of Google Chrome’s supported policies to see if your behavior is included there. After installing the group policy templates (linked from the supported policies page), you will be able to edit these from the Windows Group Policy editor (gpedit.msc).
Windows 10 Settings

The following instructions show you how to change your display settings and disable third party pop-up blockers.

Display Settings

To optimize your display settings for OneSite:

1. Click in the search box on the taskbar, enter “settings,” and then select Settings.

2. On the Settings box, click System.
3. On the Display page, scroll down to the Scale and layout section.

4. Confirm that the Change the size of text, apps, and other items field is set to “100%.”

   If this option is not set to “100%,” click this drop-down list and then select “100%.”

5. Click the Resolution drop-down list and then select a resolution of “1024 x 768” pixels or greater.
6. Click **Keep changes** on the confirmation box.

7. Close the **Settings** box.

**Third Party Pop-up Blockers**

OneSite takes advantage of the pop-up functionality allowed by Internet Explorer. Due to spyware and viruses that use pop-ups to infect computers, there is a lot of pop-up blocking software used on personal computers. Anti-virus software, anti-spyware, and toolbar programs are the most common software to contain pop-up blockers.

Although RealPage encourages security, OneSite requires the use of pop-ups. If you use a pop-up blocking program on your computer, please contact the program’s vendor for instructions on how to configure their pop-up blocker to allow *.realpage.com to have pop-ups.

To uninstall a pop-up blocking program that you do not want to use on your personal computer:

1. Click in the search box on the taskbar, enter “control panel,” and then select **Control panel**.
2. In the Programs section, click Uninstall a program.

3. Select the program that you want to uninstall and then click Uninstall.

4. Follow the on-screen prompts until the program is removed.

5. Close the Uninstall or change a program box.