



# Simplify the Student Experience

*RealPage® Student Living is one seamless solution for an amazing student living experience*

Figuring out living on their own can be stressful for students (and their parents) and often time consuming for your staff. With RealPage® Student Living, students can manage their living experiences 24 hours a day, utilizing such services as:

- Online Payments
- Renewals
- Package Tracking
- Renter (and Guarantor) Communication
- Renters Insurance
- Utility Billing
- Amenity Reservations
- Guest Access
- Building Communication

It all adds up to simplifying everyday apartment life for students, while streamlining tasks and providing time-savings for staff — and improving resident satisfaction and retention.

## **A GREAT RENTER EXPERIENCE STARTS WITH ONE PLATFORM THAT DOES IT ALL.**

### **ONE MANAGEMENT SYSTEM**

The RealPage Student platform is a seamless integration solution for management and residents. Staff can easily configure utility allowances and access a dashboard to track energy management and more. Student residents are given 24/7/365 access to an online self-service system that gives

them the ability to manage property service such as mail and package delivery, guest services, key tracking, amenity reservations, parking permits and much more. It's a win-win for everyone.

### **ONE COMMUNICATION TOOLSET**

Capture and unify multichannel conversations and transactions within one online communications toolset. Staff can respond to residents quickly with Chat, direct messages and access to the RealPage Contact Center. You can also give your residents a payment solution they expect while reducing cost and staff burden with RealPage Student—the only licensed payment provider. It's a 100 percent paperless payment solution that gives residents the freedom to use any payment they choose.

### **ONE RETENTION METHOD**

Drive student referrals and renewals without adding additional staff or resources. The RealPage Student online platform provides an always-available approach with students—improving customer service and increasing retention rates. Send renewal emails, respond quickly to resident concerns, and promote positive community news—all while driving retention rates.