CRISIS RESPONSE

Another way RealPage is helping to protect your residents and employees while ensuring your business continuity.

Keep Your Maintenance Moving

Take a turn toward process control and resident satisfaction with RealPage® Facilities Management

With RealPage Facilities and the Mobile Facilities App, you'll keep your maintenance team members in the field, raise maintenance service levels and lower response times—all factors that lead to less busywork, decreased costs, and most importantly, greater resident satisfaction. While RealPage® Facilities does the work, in office, the Mobile Facilities App allows you to streamline your maintenance, manage property conditions and measure staff performance—all using your mobile device.

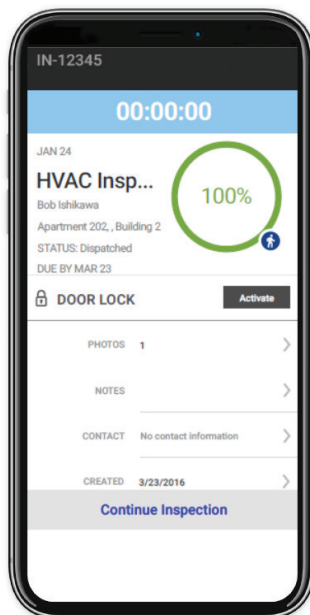## ELIMINATE MANUAL PAPERWORK AND PROCESSES THROUGH AUTOMATION

Streamline your maintenance workflow by automating processes for on-site personnel.

- Assign work orders quickly to maintenance professionals in real time
- Record and measure maintenance team member activities, including labor and response times
- Automatically sync offline activities to the system once coverage is restored

PERFORM AND TRACK INSPECTIONS EFFORTLESSLY

Techs can complete inspections right from the field, documenting all activities directly from the Mobile Facilities App.

- Give maintenance techs the most up-to-date data
- Record data and photos from inspections via mobile device and collect damage charges on the spot

CAPTURE ACTIONABLE DATA ABOUT YOUR PROPERTY OPERATIONS QUICKLY

Facilities and the Mobile Facilities App give you access to detailed property operations data, allowing you to gain full control and make important decisions for your business in real time.

- Take advantage of powerful insights that allow you to make meaningful changes and decisions for your business.
- Record service response times and volumes, service tech performance and apartment maintenance costs through the mobile app
- Manage inventory to better address the needs of your properties by enabling automatic restocking requests with RealPage Spend Management

SEAMLESSLY INTEGRATE WITH THE INTERNET OF THINGS (IOT)

Save time and gain efficiencies by utilizing IoT functionality within the Mobile Facilities App.

- Integrate with automated locks to speed up maintenance requests and eliminate lost key issues.
- Track access to units via central dashboard from your IoT provider
- Save staff time on key collection and rekeying units after turns

• • • REALPAGE®
OUTPERFORM

For more information, visit:
www.realpage.com
or call 1-87-REALPAGE