

CA Net from RealPage is a secure network on which contract administrators can exchange information with property sites that use OneSite software. CA Net enables secure electronic transmission of TRACS, Special Claims, and other management information directly into contract administrators' software. It pre-verifies the sites' TRACS data, automatically identifying items that need correction—so when it's submitted, it's correct, the first time.

Security

CA Net uses a combination RSA 1024-bit Encryption and Advanced Encryption Standard (AES) with a 256-bit key. RSA is a popular encryption and authentication standard that uses asymmetric keys; The AES replaces DES as the standard for governmental use. It is the new Federal Information Processing Standard (FIPS-197) algorithm. All information exchange between sites and contract administrators is encrypted by both standards to ensure confidentiality and origination.

RealPage data centers are TruSecure certified. Recognized as the de facto standard for e-business, TruSecure certification is the assurance that RealPage has widely recognized and accepted measures in place to secure its environment and can confidently conduct business in a world of ever-changing risk. The TruSecure Corporation is a worldwide leader in managed security and assurance solutions for Internet-connected organizations like RealPage.

Availability

CA Net is currently available for RealPage customers using OneSite and contract administrators using HDS software. For more information, please contact:

- **RealPage:** Ranjeev Teelock, Vice President, Affordable Housing, at 972-820-3101
- **HDS:** Matt Gilson, President, at 954-217-9597

CA Net Features



Benefits for the Site



Benefits for the CAs

Special Claims

- Electronic submission of Special Claims
- Track the status of the claims
- Electronically import approval/denial information

- Receive all Special Claims electronically
- Process approval or denial of Special Claims quicker
- Receive notification when a new claim is submitted

TRACS Validation

- Real-time processing and validation of TRACS files
- Detail error responses (steps to fix errors in OneSite)

- Error-free TRACS files
- Validation of site data quicker
- No more phone calls/fax machines to validate information
- Receive notification when a new TRACS file is submitted

Tenant Reconciliation

- Automated submission of most current certification for each current tenant
- List of discrepancies between the site's data and the CA's data
- Reconciliation the discrepancies electronically
- Verification of duplicate tenants

- In synch with the site's database

Voucher Update

- Real-time update on voucher status and approval information (including amount)

- Sites can receive approved voucher amount without having to contact CA

Voucher Reconciliation

- Automated list of any discrepancies between the site's voucher and the CA's voucher
- Audit report showing each discrepancy

- Sites voucher detail submitted electronically—no need to wait on fax or paper copies
- Automatic identification of discrepancies between site and CA vouchers
- Details of approved voucher returned, electronically, to site
- Receive notification when voucher detail is submitted

Communication Link

- Electronically submit answers/questions to CA
- Automated log of each interaction with the CA

- Electronically submit answers/questions to site
- Receive notification when new communication is submitted